



MARCHBANK BAKERS CASE STUDY

Family run Marchbank Bakers has been operating in Dumfries and Galloway for over 60 years. A firm favourite in the local area, Marchbanks has expanded to 11 branches across the region offering hot and cold food, delicious fresh bakes and coffee - believe us, we've tried them! With a large number of bakeries the team at Marchbanks knew the importance of having up to date, efficient and smooth running wi-fi, telephony, security and support systems in place.



Objectives

We were looking to upgrade our old phone systems across all our shops and we knew this was an area Corona IT specialises in.



The project

Corona IT Solutions built a new cloud-based phone system and installed and configured new phone handsets in each bakery, porting the existing phone numbers over to the new system.

We have recently finished a complete refit of our Thornhill shop. We reached out to Corona IT to research and source digital menus boards for us which they installed and set up. They really take the shop to the next level.

They also verified all our shops and their credentials on Google My Business and supplied a new label printer and printer consumables, industrial tablets and large screens for our bake supporting our order logging, preparation and dispatch.

Ongoing support

Being able to pick up the phone and know that you are going to be speaking to an expert is really reassuring. No problem is too small, and they will try and resolve it as quickly as possible.

Why Corona IT Solutions?

We had a lot of different IT needs for the business and we knew Corona IT Solutions could do them all meaning we'd only need to work with one IT support provider.



"We approached Corona IT at the beginning of the year with a few different ideas we had, in order to modernise our ways of working. We were looking for new equipment, but more importantly, an attentive after sales service. Arthur and his team have done exactly what they had promised, and continue to do so. With their very competitive pricing, Corona IT is now our one stop shop for everything IT, from consumables to computers.."

HARRY MARCHBANK
Marchbanks bakers

